**Sophia & Spritz Privacy Policy**

**1. Introduction**

Sophia & Spritz ("we," "our," or "us") is committed to protecting the privacy of our customers and website visitors. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information when you visit our website [www.sophiaandspritz.ca](https://www.sophiaandspritz.ca) or interact with us.

**2. Information We Collect**

We may collect the following types of personal information:

* **Contact Information:** Name, email address, phone number, and mailing address.
* **Reservation Details:** Date, time, party size, and special requests.
* **Payment Information:** Credit card details and billing information. [GetTerms](https://getterms.io/templates/pipeda-privacy-policy-template?utm_source=chatgpt.com)
* **Website Usage Data:** IP address, browser type, operating system, referring URLs, and pages visited.
* **Feedback and Reviews:** Comments, ratings, and testimonials.

**3. How We Use Your Information**

We use your personal information for the following purposes:

* **To Provide Services:** Process reservations, orders, and payments.[GetTerms+2Termly+2TermsFeed+2](https://termly.io/resources/templates/privacy-policy-template/?utm_source=chatgpt.com)
* **Customer Support:** Respond to inquiries, complaints, and feedback.
* **Marketing:** Send promotional materials, newsletters, and special offers (with your consent).[Free Privacy Policy+2Reuters+2Privacy Policies+2](https://www.reuters.com/legal/legalindustry/your-organizations-privacy-policy-privacy-notice-2024-10-16/?utm_source=chatgpt.com)
* **Improvement:** Enhance our website, services, and customer experience.
* **Legal Compliance:** Comply with applicable laws and regulations.

**4. Sharing Your Information**

We do not sell or rent your personal information. However, we may share your information with:[Free Privacy Policy](https://www.freeprivacypolicy.com/blog/pipeda-privacy-policy-template/?utm_source=chatgpt.com)

* **Service Providers:** Third-party vendors who assist with reservations, payment processing, marketing, and website analytics.
* **Legal Obligations:** When required by law or to protect our rights and safety.[Free Privacy Policy+1Free Privacy Policy+1](https://www.freeprivacypolicy.com/blog/pipeda-privacy-policy-template/?utm_source=chatgpt.com)

**5. Cookies and Tracking Technologies**

Our website uses cookies to enhance user experience, analyze site traffic, and personalize content. You can manage your cookie preferences through your browser settings.

**6. Data Security**

We implement appropriate security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction.

**7. Your Rights**

Under PIPEDA, you have the right to:

* **Access:** Request access to your personal information.
* **Correction:** Request corrections to inaccurate or incomplete information.[Gretaforag+6GetTerms+6TermsFeed+6](https://getterms.io/templates/pipeda-privacy-policy-template?utm_source=chatgpt.com)
* **Withdrawal:** Withdraw consent for certain uses of your information.[GetTerms](https://getterms.io/templates/pipeda-privacy-policy-template?utm_source=chatgpt.com)

To exercise these rights, please contact us using the information below.

**8. Retention of Information**

We retain your personal information only as long as necessary to fulfill the purposes outlined in this policy, unless a longer retention period is required or permitted by law.

**9. Third-Party Links**

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these sites.

**10. Changes to This Policy**

We may update this Privacy Policy from time to time. The updated version will be indicated by an updated "Effective Date" and will be effective as soon as it is accessible.

**11. Contact Us**

If you have questions or concerns about this Privacy Policy, please contact us at:

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